

Birthday Parties – Frequently Asked Questions

What days are birthday parties hosted at Claygate Martial Arts Centre?

We can host birthday parties on Saturday afternoons/evenings and Sunday mornings/afternoons. Please contact Angela on <u>info@bmazed.co.uk</u> for availability.

How long will the birthday party last?

Our Martial Arts Parties & NERF Parties are 2 hours in total, including a half hour break midway for birthday tea. Soft Play Parties are an hour of exclusive use of the soft play, followed by a half hour birthday tea.

How much will the party cost?

Our Martial Arts Parties & NERF Parties are £279 and our Soft Play Parties are £239. These prices are for up to 24 participants. Please let us know if you anticipate more than 24 participants; these will be charged at £10 per head (over 24).

Can parents stay and watch the party?

Most certainly! You're very welcome to make yourself at home with our WiFi and large reception area. For Soft Play parties we require one adult to supervise for every 3 participants.

What ages are the parties for?

Our Martial Arts Parties & NERF Parties are for 5+ years (turning 5 is ok for 5th birthday parties) [Our oldest party so far was a 50th!]. Our Soft Play Parties are for up to 5 years old only.

Can we decorate the party area?

Absolutely, please do bring table clothes, streamers, bunting, birthday balloons and other decorations, but we ask for nothing to be attached to paint and artwork please and quick to clear away.





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What food should I provide for the party tea?

Please bring any cold food that you wish such as sandwiches, crisps and fruit. Many parties have had pizzas delivered! We ask that you please take all rubbish with you when you leave.

We recommend that you do not bring anything that contains nuts on-site and check with the parents/guardians of the children you have invited regarding allergies. And please no alcohol for parents!

What if we need to reschedule or cancel the party?

Full payment is due to book the party. You will be entitled to a full refund should you cancel more than one month before the party date, and there will be a 50% refund if your party booking is cancelled 2-4 weeks before. You can reschedule the party free of charge for another date if less than 2 weeks prior. In this instance you will not receive a refund.

How far in advance should we book the party?

Booking a party at Claygate Martial Arts Centre depends entirely on availability; it's on a first come, first served basis. Our party bookings can get very busy, so we advise for you to book your party as early as possible to avoid disappointment!

Do I need the parents of attending children to complete anything in advance?

Yes, all parents need to complete the form at the bottom of our Parties web page <u>https://bmazed.co.uk/birthdayparties/</u>. They must include the party date/time & the name of the birthday boy/girl in the message box, and identify any allergies, medical conditions or special learning needs.

Can we request a tour of the venue before booking the party?

Absolutely, please contact Angela on <u>info@bmazed.co.uk</u> and she will arrange a convenient time for somebody to show you round.

